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Application Code Manager: LgxSrv_E_SECURITY_ERROR when creating ACD file

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Summary

Application Code Manager: LgxSrv_E_SECURITY_ERROR when creating ACD file

Problem

In Application Code Manager the following error occurs when creating the ACD file:
Error “Failed to convert L5X to ACD :LgxSrv_E_SECURITY_ERROR - A Security error was reported by the RSLogix5000 Services layer.”

Environment

Application Code Manager v4.03

Error Code/Message

Error “Failed to convert L5X to ACD :LgxSrv_E_SECURITY_ERROR - A Security error was reported by the RSLogix5000 Services layer.”

Solution

As part of FactoryTalk Security, Logix Services requires that a user is logged into FactoryTalk Directory, who has respective permission, in order to create ACD files. Log on to FactoryTalk before generating the ACD file.

In the Start menu, Rockwell Software folder, choose *Log On to FactoryTalk*. Or right click on the **FactoryTalk Directory** icon in the taskbar notification area, and choose *Login/Logout*.

FactoryTalk users and FactoryTalk Security are configured in FactoryTalk Administration Console.

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